



## **Vintage Radio Theatre presents 'A Christmas Carol'** **COVID-19 safe and secure performance**

The health and safety of you, as our guests, along with our performers is of paramount importance to us. We will be taking all necessary measures to deliver a COVID-19 safe and secure performance. The Crouch End Players will be following the government's guidance, along with additional measures.

The information below outlines the steps we are taking to minimise the risk of transmission as far as possible.

### **Information pre-arrival**

- All of our guests and performers are strongly encouraged to carry out a lateral flow test no earlier than 48 hours prior to the start of the performance, attending only when you have reported a negative result.
- All guests and performers will be asked to consider before attending the event whether they have any COVID-19 symptoms, or whether they have had contact with anyone with symptoms over the past seven days.
- Audience numbers have been reduced to allow for 1m social distancing, where possible.

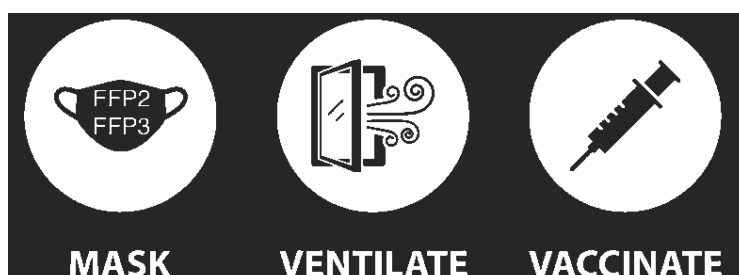
### **On arrival**

- Guests and performers will be requested to scan the NHS Track and Trace QR code located on the reception area doors. Should you not have the NHS COVID App you will be asked to record your name and contact details on the nightly performance sheet.

### **During the performance**

#### **What to expect at the venue:**

Ventilation, is of primary importance and during the seating of audience members and during the interval the main doors will be opened. During the performance free flowing air will also



# The Crouch End Players

be increased by the opening of as many windows as feasibly possible, subject to weather and external noise.

## **In addition:**

- A supply of hand sanitiser will be available throughout the building.
- Signage in the toilets will remind all guests to wash hands frequently and for a minimum of 20 seconds.
- Building and performance risk assessments will have been completed to assess and minimise risk.

## **Moving around the building:**

- Guests and front of house staff will be requested to wear a face covering (unless exempt) while indoors and not eating or drinking.
- Guests are asked politely to respect 1m social distancing where possible.
- Guests are asked to refrain from shaking hands.
- A one-way system will be in operation: guests are asked to follow directions given by the Crouch End Players front of house team.

## **Food and drink:**

- Crouch End Players serving staff will be wearing face masks and gloves.

## **On departure**

- The Crouch End Players front of house team will be on hand to direct guests when they wish to depart.
- Departure will be via two separate exits to allow for social distancing.

**Thank you for your cooperation. If you have any questions or concerns please do email the [Crouch Players team](#), and we will do our very best to assist.**

